



2011/12 End of Year Service Planning Report

Pride in East Herts				
By 2013 - Sustain the percentage of residents satisfied with street and environmental cleanliness by increasing partnership working to maintain environmental standards.				
Action Code	Action Title	Action Description	Due Date	Notes
11-ES01	Deliver completed management plans for major parks in consultation with stakeholders.	<p>Target: Management plans in place for the remaining major parks (Hertford Castle; Waytemore Castle; Hartham).</p> <p>Outcome: Clear direction and allocation of resources to meet local needs. Able to demonstrate local community involvement. Develop a consistent approach to producing Management Plans for the 40+ smaller parks and open spaces.</p> <p>Critical Success Factors: Staff resources. Support from the local community and external partners such as Groundwork Trust and CMS.</p> <p>Environmental Impacts: The development of parks considers environmental management, landscape and biodiversity implications.</p>	30-Sep-2012	<p>Revised Completion Date. Original due date was 31 December 2011, it was revised to 31 March 2012 and has been revised further to 30 September 2012. Ongoing consultation is taking place with Hertford and Bishop's Stortford Town Councils to ensure management plans reflect the views of key partners. Progress with Parks and Open Spaces Development Plan reported to Environment Scrutiny Committee in September 2011.</p>
11-ES05	Undertake a review of the Parks and Open Spaces Strategy and Action Plan in 2012.	<p>Target: Review of Strategy started in April 2012 and completed by March 2013.</p> <p>Outcome: Amend existing Strategy as required and develop a new Action Plan.</p> <p>Critical Success Factors: Staff resources, support from other Services and CMS. Community and Member support.</p> <p>Environmental Impacts: Strategic environmental and biodiversity impacts taken into account.</p>	31-Mar-2013	<p>Project not started. Project due to be undertaken in 2012. A review of the Parks and Open Spaces Strategy and Action Plans was agreed at Environment Scrutiny Committee on 6 September 2011.</p>
11-ES14	Review of Environmental Crime enforcement procedures.	<p>Target: Completed review of all environmental crime enforcement procedures and increased public knowledge of environmental crime.</p> <p>Outcome: Review Environmental Crime Policies to ensure they are up to date. Improved service and customer knowledge of Environmental Crime and enforcement procedures via publicity, website improvements and customer service training.</p> <p>Critical Success Factors: Staff resources, Web and IT support. Support of external partners. Member support.</p> <p>Environmental Impacts: Reduction in Environmental Crime across the District.</p>	31-Jul-2013	<p>Revised completion date. Original due date was 31 March 2012 and has been revised to 31 July 2013. Project suspended pending Governments review of Anti-Social Behaviour legislation, which is likely to impact upon the Council's policies and procedures for Environmental Crime. Revised completion date July 2013, subject to legislative processes.</p>